

## UW Health-AFCH Pediatric Complex Care Program Shared Care Plan Summary

Components include:

- **Medical summary** (including providers involved in care)
- **Family strengths and preferences**
- **Negotiated plan of action** (including clinical and family goals, actions to address goals, responsible partners, and timeline)
- **Other necessary attachments** (such as emergency plans, chronic condition protocols, and relevant legal documents such as IEPs or 504 plans)

### Medical Summary

1. **“Who Am I?”/Patient Description:** (One or two line description of patient)
2. **Problem List** (imported from EMR)
3. **Your Child’s Care Team**
  - a. Peds Complex Care Core Team: (including contact information)
  - b. Primary Care Provider:
  - c. Specialty Physicians:
  - d. Community Services:
  - e. Primary Pharmacy:

### Plans of Action

1. **Goals:**
  - a. Goals for You/Your Child...
    - i. \*\*\*
    - ii. \*\*\*
    - iii. \*\*\*
  - b. Goals for working with the Pediatric Complex Care Program...
    - i. Facilitate access to insurance benefits and community resources.
    - ii. Assist with scheduling needs
    - iii. Facilitate medication and feeding management
    - iv. Provide medical co-management in communication with PCP and specialists
    - v. Coordinate care with all members of your child’s care team.
    - vi. Facilitate and provide education, guidance, and support related to the care of your child in and out of the hospital.
    - vii. Support you/your child through transitions like hospital to home, pediatric to adult care, and care outside of our health system.

## 2. Instructions/Follow Up from Visit:

- a. Complex Care's items...
  - i. MD/NP will...
    1. Complete a chart review and develop a clinical summary of your child's history and care needs.
    2. Make referrals to:
  - ii. RN will...
    1. Assess and monitor medication management and labs
    2. Provide ongoing assessment of and education on medical care needs
  - iii. CCA will...
    1. Assist with transportation needs
    2. Assist with scheduling needs
    3. Schedule Peds Complex Care follow up visit/ care plan update within six months
  - iv. SW will...
    1. Assess need for resources including community-based programs and mental health
    2. Provide assistance with navigating insurance issues
- b. Family's items...
  - i. Please communicate with us at least monthly

### Family's Strengths and Preferences

1. Family Structure/Strengths – succinct social/educational summary
  - a. Who lives at home?
  - b. Other people involved in care/sources of support
  - c. Religious/cultural considerations
  - d. Education preferences
  - e. Description of housing
  - f. Parental occupation(s)
  - g. Transportation
2. Care Needs/Preferences – assessment of daily home care needs and plan of care;
  - a. Nursing Care
  - b. Personal Care Worker/Respite Care
  - c. Therapies
  - d. Equipment

## Other Important Items

1. Crisis/Emergency Plans (as applicable)
  - a. G/GJ/J Tube
  - b. Constipation
  - c. Respiratory
  - d. Seizure
  - e. Adrenal Crisis
  - f. Asplenia
  - g. Hypoglycemia
  - h. Vomiting/Feeding Intolerance
  - i. Other
2. Assessment of Resources (not all-inclusive, as applicable)
  - a. Basic Needs (not covered by insurance)
    - i. Food
    - ii. Clothing
    - iii. Housing
    - iv. Energy Assistance
    - v. Diaper banks
  - b. Insurance/Government/Legal Issues Specific to CSHCN
    - i. Medicaid coverage options
      1. Badgercare (including HMO exemptions)
      2. SSI
      3. Katie Beckett
    - ii. County Long Term Support Program
    - iii. Transportation
      1. MTM mileage reimbursement
      2. Disabled parking permit
    - iv. Personal care items
      1. J&B Medical for diapers for >4ys old
    - v. Therapy/Education
      1. Birth-3
      2. School IEP or 504
    - vi. Guardianship/Transition to adulthood
  - c. Health/Preventative Care
    - i. Medication Management
      1. Simplify My Meds
      2. Pharmacy delivery service

- 3. Medication Assistance Program
  - ii. Dental
  - iii. Immunizations
  - iv. Mental health resources (for patients and caregivers)
- d. Child Care
  - i. Respite
    - 1. Individual workers
    - 2. Gio's Garden
  - ii. Personal care worker
  - iii. Child care centers/after school programs
- e. Transitions of Care
  - i. Hospital to Home
  - ii. School
  - iii. Youth to Adult Care
  - iv. Moving care to another health system
- c. Other
  - i. Ronald McDonald House
  - ii. Family Voices of Wisconsin
  - iii. Southern District Regional Center
  - iv. ABC for Health advocacy
  - v. Education advocacy
  - vi. Home renovations for accessibility
  - vii. Vehicle modifications or purchase of accessible vehicle
  - viii. Make-A-Wish program
  - ix. Miscellaneous
    - 1. Special needs bed
    - 2. Medic-alert bracelet