

Resources for Family-Professional Partnership and Engagement:

❖ Toolkits & Guides:

Center for Patient Partnerships (CPC)

- CPC Webpage - <https://www.patientpartnerships.org/>

National Center for Medical Home Implementation (NCMHI)

- Positioning the Family and Patient at the Center: A Guide to Family and Patient Partnership in the Medical Home. *National Center for Medical Home Implementation*; 2013. (72 pages) https://medicalhomeinfo.aap.org/tools-resources/Documents/Positioning_FINAL_May24.pdf
- Enhancing Family Engagement through Quality Improvement: Lessons Learned from the Family Engagement Quality Improvement Project. *National Center for Medical Home Implementation*. (2 pages) <https://medicalhomeinfo.aap.org/tools-resources/Documents/NCMHI%20FEQIP%20Fact%20Sheet.pdf>

National Institute for Children's Health Quality (NICHQ)

- Family Engagement Guide: The Role of Family Health Partners in Quality Improvement within a Pediatric Medical Home. *National Institute for Children's Health Quality*. (49 pages) <http://medicalhome.nichq.org/resources/family-engagement-guide>
- Powerful Partnerships: A Handbook for Families and Providers Working Together to Improve Care. *National Initiative for Children's Healthcare Quality*. (26 pages) <http://www.nichq.org/how-we-improve/resources/powerful-partnerships>
- Creating a Patient and Family Advisory Council: A Toolkit for Pediatric Practices. *National Institute for Children's Health Quality*. (42 pages) <http://medicalhome.nichq.org/resources/pfac%20toolkit>

Center for Medical Home Improvement (CMHI)

- Parent Partners: A Guide for Parent and Practice Partners Working to Build Medical Homes for Children with Special Health Care Needs. *Center for Medical Home Improvement*; 2003 (24 pages) <https://medicalhomeinfo.aap.org/tools-resources/Documents/CMHI-Parent-Partner-Guide.pdf>
- Medical Home Family Index and Survey. *Center for Medical Home Improvement*; 2001. (13 pages) http://www.spannj.org/Family2Family/medical_home/Medical_Home_Family_Index_and_Survey.pdf

Agency for Healthcare Research and Quality (AHRQ)

- Engaging Patients and Families in the Medical Home. *AHRQ Publication No. 10-0083-EF*; June 2010 (73 pages) <https://pcmh.ahrq.gov/sites/default/files/attachments/Engaging%20Patients%20and%20Families%20in%20the%20Medical%20Home.pdf>

Family Voices

- Family-Centered Care Self-Assessment Tool – Provider Tool. *Family Voices*; 2008. (12 pages) http://www.familyvoices.org/admin/miscdocs/files/fcca_ProviderTool.pdf
- Families Partnering with Providers: Tips to Help Families Build Effective Partnerships with their Child’s Health Care Providers. *Family Voices*; 2007. (4 pages) http://www.familyvoices.org/admin/work_caring/files/partnering_providers.pdf

Institute for Family-Centered Care/ IHI

- Partnering with Patients and Families to Design a Patient- and Family-Centered Health Care System: Recommendations and Promising Practices. *Institute for Patient and Family Centered Care/IHI*. 2008. (107 pages) <https://pdfs.semanticscholar.org/8805/fa5086c88bed57e29c35242fe0e01ac397fb.pdf>

❖ Articles:

- Berwick, D. What Patient-Centered Should Mean: Confessions of an Extremist. *Health Affairs*; 2009. 28(4): w555-w565 (12 pages) <http://content.healthaffairs.org/content/28/4/w555.abstract?cited-by=yes&legid=healthaff;28/4/w555>
- Blue-Banning, M. et al. Dimensions of Family and Professional Partnership: Constructive Guidelines for Collaboration. *Exceptional Children*; 2004. 70(2): 167-184. (18 pages)
- Howe, D. Parent Perspective: Strategies that Support Family-Professional Partnerships. *Family Voices*. (2 pages) http://www.floridahealth.gov/alternatesites/cms-kids/providers/early_steps/training/documents/parent_perspective.pdf
- Meeting Summary: Partnering with Patients to Drive Shared Decisions, Better Value, and Care Improvement. *Institute of Medicine*; August 2013. (4 pages)