

Medical Home Implementation Team (MHIT) Meeting  
May 2, 2017  
10 a.m. - 11:30 a.m.

## **Welcome and Overview**

### **Care Coordination Innovation Series**

#### **Presentation:**

*Care Coordination and Shared Plans of Care*

Peggy Stemmler, MD, MBA

Director, Frameshift Group

Materials related to this presentation can be found at: <http://www.wismhi.org/wismhi/About-Us/System-Integration/Medical-Home-Implementation-Team>

Large group conversation related to the presentation and question: *What would it take for us to provide care that is coordinated in a way that helps to ensure all kids' optimal health?*

- Consider the impact of communication between primary care providers and families regarding preventative care and developmental check-ups early and often to build relationships
- Use of the *What is a Medical Home?* brochure to share information about family and health care provider roles within a partnership
- Ensure Family Voices Care Coordination Curriculum is accessible
- Engage primary care clinicians to work toward Medical Home qualities, especially those involving children and families.
- Acknowledge the pressure on primary care clinicians for visits, documentation, and billing. Find out how they feel about child and family engagement
- Incorporate those with lived experience to provide feedback
- Remember that it is important to have a “check point” from multiple perspectives
- There is power in relationships
- Allow for honest feedback
- Measures should be both qualitative and quantitative- do not miss out on stories
- Provide education to family partners who are involved in care coordination
- Find evidence regarding the impact of families helping families to influence system change
- Activate primary care clinicians to be ready to partner with families- develop materials for practice readiness
- Utilize UW-Madison Toolkit as baseline information
- Allow for time and space to support change
- Create opportunity to ask (as state and community partners) how we can offer support without accusation

- Do not let “the best” stand in the way of better

Before next meeting in August 2017 consider: *What did you learn about how to get this done?*

Remember~ “*You can’t expect to see change if you never do anything differently*”

### **Common Tools for Families**

The group reviewed the *What is a Medical Home? brochure*. This brochure has received a publication number and can be ordered through Department of Health Services. The group discussed ways to utilize and distribute the brochure. Plans for distribution include:

Department of Public Instruction  
Public Health Departments/ Child Care Organizations  
Birth to 3 Programs  
Home Visiting  
Primary Care Clinics  
Office of Children’s Mental Health- Human Services  
MCH Initiatives (ex. Safe Sleep, Breast Feeding)

The brochure can be found at: <http://www.wismhi.org/wismhi/Clinicians/Family-Partnership>

### **National Academy for State Health Policy strategy team updates:**

#### **Shared Plan of Care**

38 Shared Plans of Care have been implemented

Survey data has shown both primary care clinicians and family members agree that having a Shared Plan of Care has improved communication.

More information about the Shared Pan of Care work including examples of Shared Plans of Care can be found at: <http://www.wismhi.org/wismhi/About-Us/System-Integration/Shared-Plan-of-Care-Project>

### **Integration**

Memorandum of Understanding (MOU) with the Wisconsin Early Intervention/Birth to 3 Program has been completed. There will be continued collaboration throughout 2017 with the goal of improving knowledge about the Birth to 3 Referral form. There is a plan to develop a flow document to improve communication between primary care clinicians and Birth to 3 Program professionals.

### **Shared Resource**

The group has re-organized and expanded resources in the Wisconsin First Step database. As the Systems Integration Project ends, this group will transition into the Office of Children’s Mental Health Collective Impact- Access Action Team. This group will continue to expand and promote this resource.

Data has shown that Counseling & Therapy continues to be the most searched field in the Wisconsin First Step database.

**Parent Leadership**

The Leading Together group will transition to Family Voices. The summer of 2017 will focus on story-telling.

**Wrap up and next steps**

Next meeting scheduled August 21, 2017 from 10-11:30 a.m. This will be the final MHIT meeting. Please join us for a celebration including snacks!

Submitted by Amy D'Addario  
May 11, 2017